

Erik Stratman, MD
Marshfield Clinic



#### BACKGROUND

- Providing faculty with objective feedback summarizing individual teacher performance has value
  - Summarize contribution to a department's education mission
  - Benchmarking
  - Goal-setting
  - Faculty development topic selection to improve desired performance



## BACKGROUND

- Residency programs may not be providing this in a summative or multisource fashion.
- Teachers may only receive learnerassigned teacher ratings as the only feedback source.



## BACKGROUND

Comparative, de-identified data on peer teacher performance might influence teachers to execute desired teaching behaviors

Faculty Development is required by ACGME

"The program must monitor and track faculty development"

(core V.C.2.b.)



#### DETERMINE DESIRED DATA

## **ALREADY COLLECTED:**From Resident Evaluations

- Evaluator Score
- Instructor Score
- Clinical Supervisor Score
- Professional Mentor Score
- Clinical Role Model Score



#### **ALREADY COLLECTED:**

#### From Evaluation Software

- Completion rate of assigned evaluations
  - Resident Evaluations
  - Program Evaluation

## From Division of Education Database

- Number of days supervising learners
- Number of didactics taught



#### DESIRED BUT NOT YET COLLECTED

- Participation in Quality Improvement (Active Participant)
- Faculty Development Participation (Attendance)
- Direct Observational Evaluations Completed (Mini-CEX)
- Faculty Scholarly Activity\*





Program and Institutional Accreditation Data Collection Systems

Data Collection Systems Accreditation Data System

**Accreditation Data System** 

**Faculty Scholarly Activity** 

Faculty Member	6 PM 3	Conference     Presentations	<ul><li>Other</li><li>Presentations</li></ul>	Chapters Textbooks	<ul><li>Grant</li><li>Leadership</li></ul>	① Leadership or Peer- Review Role	1 Teaching Formal Courses
Erik Stratman	Action Required: "Add" or indicate "No Activity"						
Alexandra Carley	Action Required: "Add" or indicate "No Activity"						
Jonathan Cutlan	Action Required: "Add" or indicate "No Activity"						
Ellen Gordon	Action Required: "Add" or indicate "No Activity"						
Clayton Green	Action Required: "Add" or indicate "No Activity"						
Seung-David Kim	Action Required: "Add" or indicate "No Activity"						
Thomas McIntee	Action Required: "Add" or indicate "No Activity"						
John Melski	Action Required: "Add" or indicate "No Activity"						
Stella Patten	Action Required: "Add" or indicate "No Activity"						

#### Defining Faculty Scholarly Activity

There are 6 categories of scholarly activity recognized for this metric:

- 1. Publications (indexed by Pubmed)
- 2. State, Regional, National, or International Presentations
- 3. Other unpublished research activity (unpublished ongoing research, non-Pubmed publication)
- 4. Textbooks / Chapters
- 5. Grants
- 6. **Presentations** (institutional grand rounds, resident lectures or workshops)
- \*1 Point is assigned for any activity in each category.

  There are a total of 6 possible scholarly activity points.



## Create Spreadsheet Used to Plot Radar Graphs

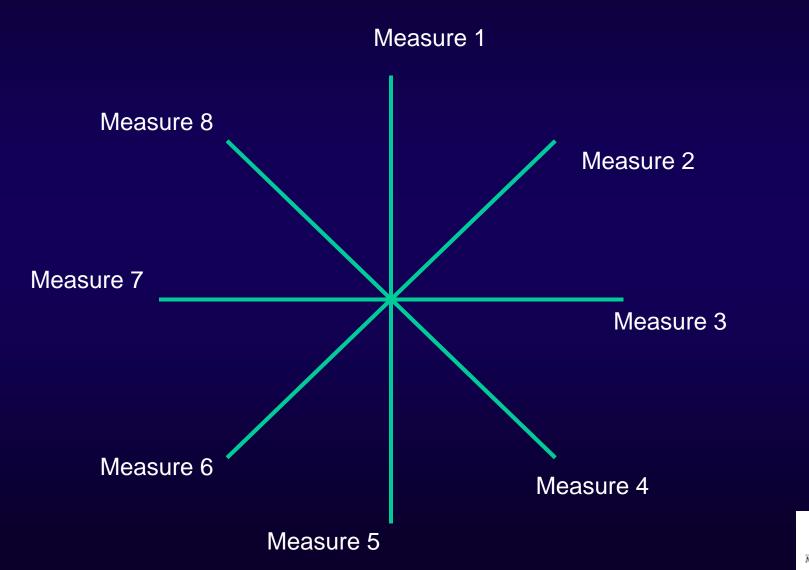
- Excel
- Radar Plots selected
- Formulas can be created to make scales of each spoke nearly equivalent
- Each spoke in our radar graph was converted in percentage units
- Calculate medians
- Assign minimally acceptable performance levels such that an underperforming faculty may identify easily when performance needs to improve

#### Why Radar Plots?

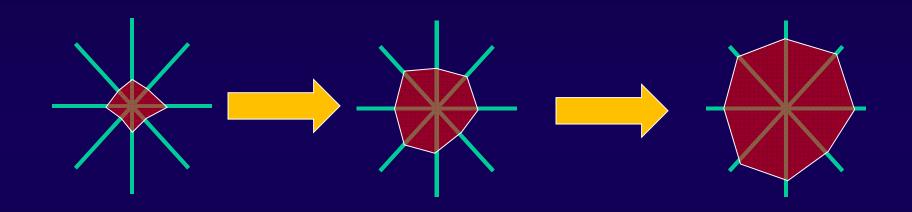




## Multiple performance measures in one visual

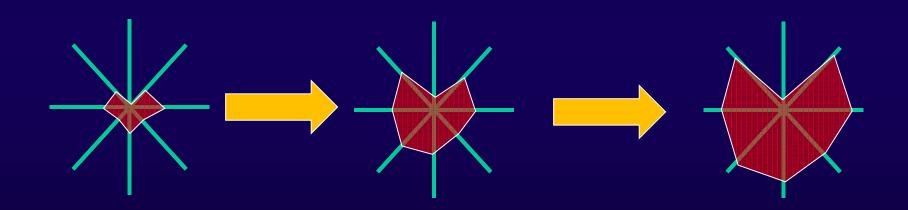


## Easy to Visualize Performance Growth Over Time



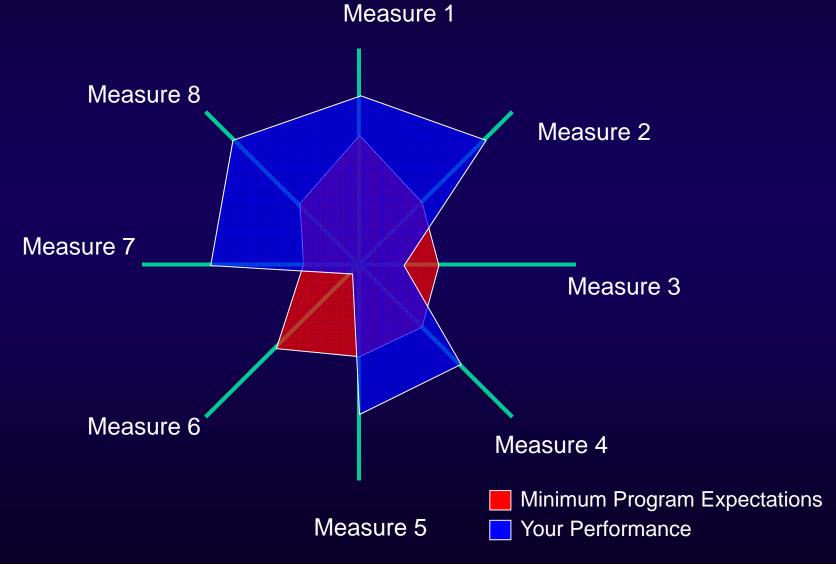


## COROLLARY: Easy to Visualize Performance Deficits / Absence of Improvement Over Time

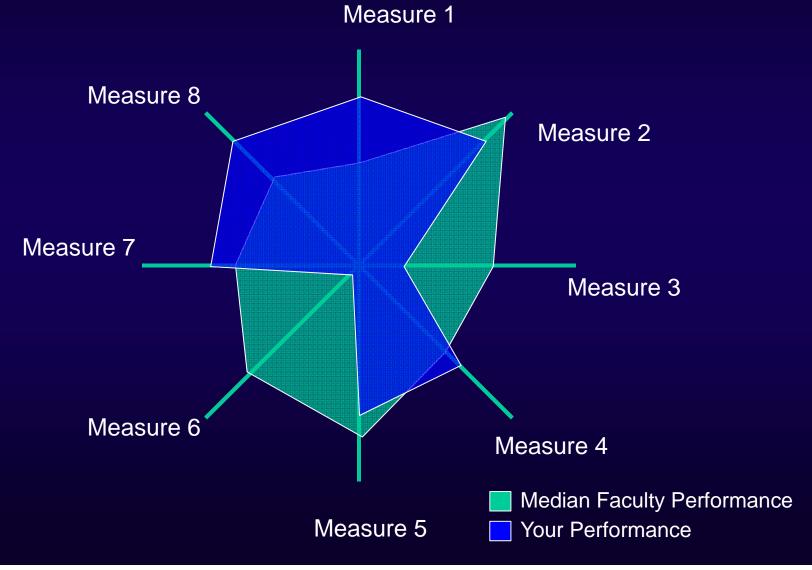




## Ability to Highlight Program's Expectations Visually



## Ability to Highlight Individual vs. Median Faculty Performance

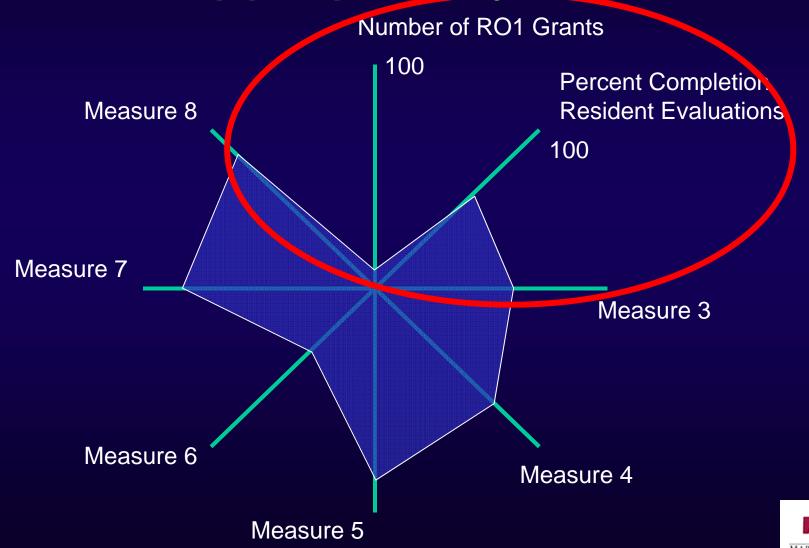




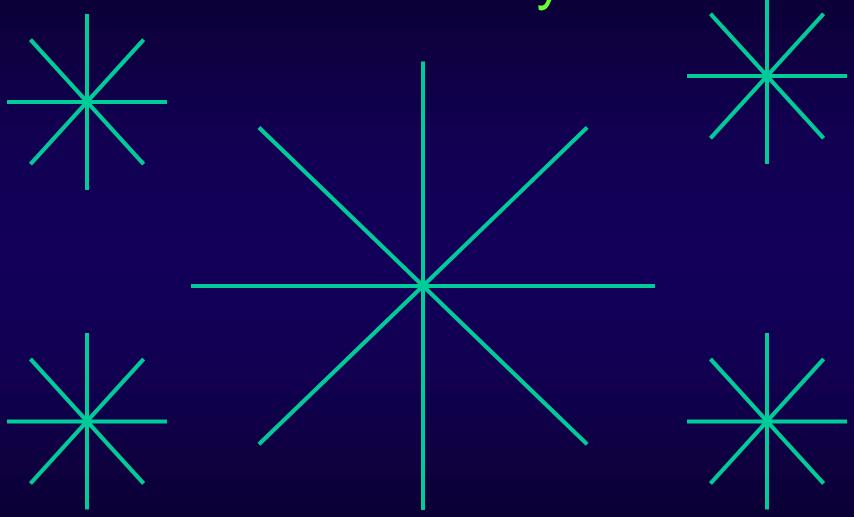
# Limitations to Radar Plots



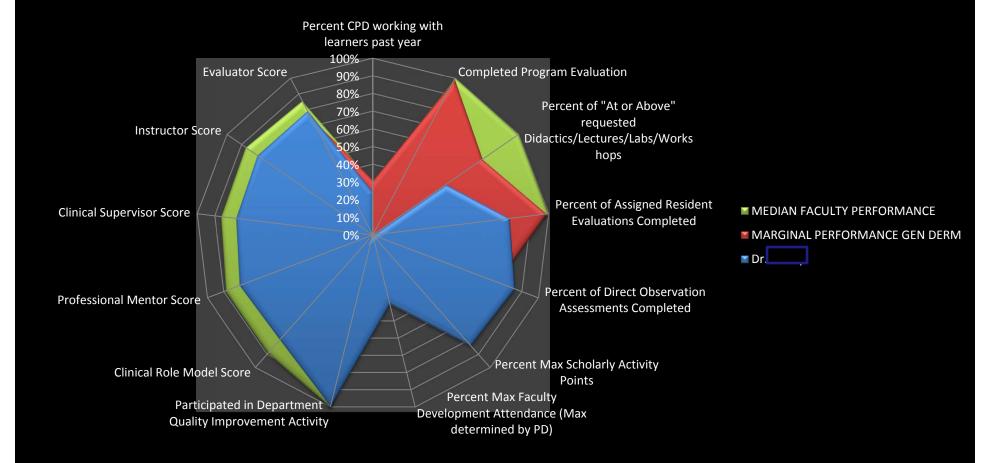
## Each "spoke" needs to be scaled appropriately for effect



## What do our faculty receive?





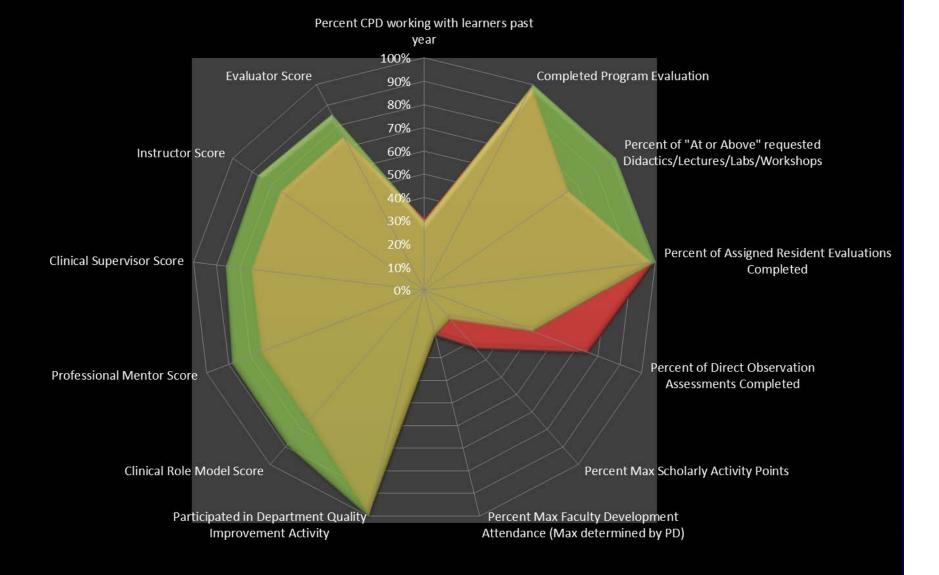




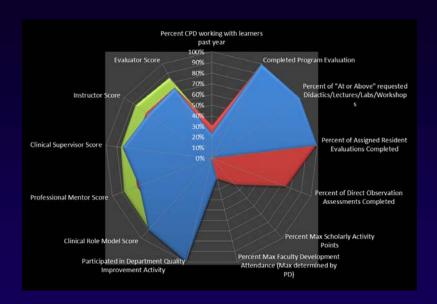
# How does the Program Use this for Feedback?



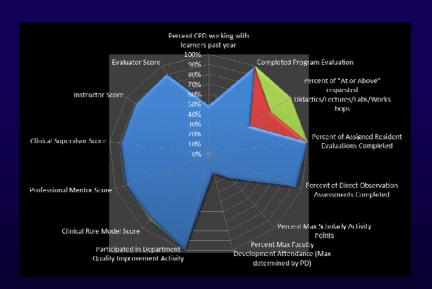








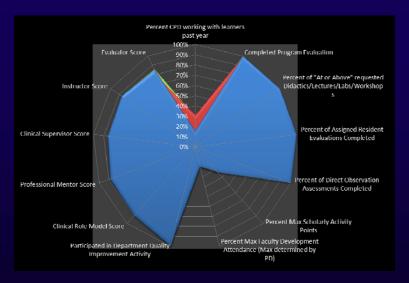
"Before we assign you more learners..."



past year Evaluator Score Completed Program Evaluation 90% Percent of "At or Above" requested 70% Instructor Score Didactics/Lectures/Labs/Workshop Percent of Assigned Resident Clinical Supervisor Score Percent of Direct Observation Professional Mentor Scor Assessments Completed Percent Max Scholarly Activity Clinical Role Model Score Percent Max Faculty Development Participated in Department Quality Attendance (Max determined by Improvement Activity

Percent CPD working with learners

"How can we get you to integrate the Mini-CEX better?"



"Any opportunities to get you to lecture more?" "Let's look for more ways to get you

"Let's look for more ways to get you Involved in our teaching program..."

#### Faculty Development Conversation Starter

- Common themes on radar plots can trigger structured faculty development sessions
- Faculty can see relative performances
- Informs the Program Evaluation
   Committee on one Program Measure
- Useful tood to demonstrate current status and change in program performance over time

