

Patient Survey of Physician

Date: _____

How is Dr. _____ at:

(Please circle the number for each item)	Poor	Fair	Good	Very Good	Excellent
1. Telling you everything; being truthful, upfront and frank; not keeping things from you that you should know	1	2	3	4	5
2. Greeting you warmly; calling you by the name you prefer; being friendly, never crabby or rude	1	2	3	4	5
3. Treating you like you're on the same level; never "talking down" to you or treating you like a child	1	2	3	4	5
4. Letting you tell your story; listening carefully; asking thoughtful questions; not interrupting you while you're talking	1	2	3	4	5
5. Showing interest in you as a person; not acting bored or ignoring what you have to say	1	2	3	4	5
6. Warning you during the physical exam about what he/she is going to do and why; telling you what he/she finds	1	2	3	4	5
7. Discussing options with you; asking your opinion; offering choices and letting you help decide what to do; asking what you think before telling you what to do	1	2	3	4	5
8. Encouraging you to ask questions; answering them clearly; never avoiding your questions or lecturing you	1	2	3	4	5
9. Explaining what you need to know about your problems, how and why they occurred, and what to expect next	1	2	3	4	5
10. Using words you can understand when explaining your problems and treatment; explaining any technical medical terms in plain language	1	2	3	4	5

Adapted from ABIM instrument